



See the World with Standardization!

Serving Since 1995

Company Profile Deck

Company Introduction

QUALITY SERVE INC. (QSI-CERT)

We are an international body head office is based in Canada, that offers the certification of management systems, personal certification, inspection services, product conformity assessment and testing.

QSI-CERT has a flat and organized structure to ensure our speed, flexibility, reliability and quality is guaranteed. We are one of the leaders of the sector present in more than 50 countries.

We hold extensive global accreditations, recognitions and agreements, always taking into consideration new needs and requirements from different markets and industries.



Vision & Mission

Our Mission is to help our clients to achieve a sustainable improvement in their performance to deliver quality which delights customer and to build such as elite organization that magnetizes, develops, inspires and retains exceptional people.

Everything we do is driven by our commitment to support and add value to our customers. We deliver innovative solutions to facilitate our local customers' success in the certification process and, most importantly we provide our customers with confidence.



Development Methodology

Our People

Our people comes with a broad diversity of educational and professional backgrounds which gives QSI-CERT the range of expertise we need to crack our client most complex problems.

We have a team of Management experts, Doctors, Corporate trainers, Management System Auditors, Bio-Medical Engineers and IT experts.

Our People have leadership skills, integrity, a sharp analytical mind, creativity, and the ability to work with the people at all levels in an organization. We offer rich learning experiences and that rewards and promotes our people based on the value they create.

Igor Angelovski
LL-C CERTIFICATION

Dr. Rana Amjad
MD QSI-CERT CANADA

Barbora Kuchtová
ERCA

Rone Hankee
CEO QSI-CERT CANADA



Development Methodology

Our Project Methodology Processes

We are committed to developing long-term relationships with our customers, to help them reduce their risks, enhance their competitiveness and overall to protect their brand. We deal with our customers in a professional and efficient manner by offering them practical solutions to their needs.

Our Agile project methodology means that we will be looking to our clients to confirm our work as we move on to the next task. This eliminates doubts so that clients understand the development process and any challenges that need to be faced and overcome. There has been a perception recently that projects under the more rigid and traditional project management methodologies are suffering from a lack of quality. We have been working with our partners at the well known QSHE Consultancy at QSHE-Consultants®.



8500+
Certifications



1560+
Industrial calibration



2580+
Trainings





Service Branches

QSI-CERT has been providing their value added certification services to the Government, Public and Private sector organizations involved in various areas/ activities. It is a professional organization backed by devoted, highly qualified and experienced personnel. We provide a wide spectrum of customer oriented certification services in an efficient manner.

Certification

**Inspection &
Testing**

Trainings

**HIPAA
Compliance &
IT Industry**



01.

Certifications

To ensure the enhancement and continual improvement in the operational and quality efficiency through the value added, competitive, result oriented auditing practices to achieve international recognition for excellence of Management System Certification.



- ✓ ISO 9001:2015
- ✓ ISO 14001:2015
- ✓ ISO 45001:2018
- ✓ ISO 41001:2018
- ✓ HACCP
- ✓ ISO 22000:2018
- ✓ FSSC 22000 V5
- ✓ BRC Global Standards
- ✓ HALAL Certification
- ✓ IFS Food 6.1
- ✓ ISO 13485:2016
- ✓ ISO 20000-1:2018
- ✓ ISO 27001:2013
- ✓ ISO 26000:2010 / SA
- ✓ ISO 17025
- ✓ ISO 17021-1:2015
- ✓ ISO 50001:2018
- ✓ ISO 37001:2016
- ✓ ISO 22301:2019
- ✓ CE Marking
- ✓ REACH Certification



02.

Inspection, Testing & Calibration

QSI-CERT has available a global network of qualified inspectors. We prefer experience and qualification of the inspectors in combination with regular inspection on the production or assembly sited in the field of large assembly and complex equipment inspections.

For inspections of simpler products (check of functionality, quantity and packing), we can offer appropriate prices thanks to the network of inspectors in more than 50 countries of the world. As standard with our quotation, we deliver anonymous curriculum vitae of an inspector for the customer to review his/ her experience before placing an order.

We are always looking for the most feasible inspection while keeping finances in mind. We always review the cost with respect to full customer costs, we also regard the costs for test samples, transport costs, inspectors travelling expenses and last but not least the time factor.



Inspection Services;

- ✓ Food Industry
- ✓ Mechanical
- ✓ Raw Material
- ✓ Mill & Pipelines
- ✓ Refineries, Chemicals And Petrochemicals, Fertilizers
- ✓ Machinery
- ✓ Pre-shipment
- ✓ Construction & Building Materials
- ✓ Oil & Gas, Power Generation And Distribution

Calibration Services;

- ✓ Industrial equipment
- ✓ Lab equipment's



03.

Trainings

We deliver experiential and individualized leader developments process that builds a leader's capacity to achieve short and long term organizational goals. We provide trainings, awareness & implementation of all kinds of international systems. We have expert trainers for Lean Six-Sigma, Value Stream Mapping, 5S methodologies, NABH implementation, Customer Focus, Auditing techniques, Good Healthcare practices, Risk management & their controls methods etc.

We are an approved training center for CIEH, ERCA, High field and QHSE Academy Canada.

1. **Technical Trainings.**
2. **Management System Trainings.**
3. **Health Safety & Security Trainings.**
4. **Healthcare Management System Trainings.**



04.

HIPAA Compliance & IT Industry

The Health Insurance Portability and Accountability Act (HIPAA) set the standard for sensitive patient data protection. Companies that deal with protected health information (PHI) must have physical, network, and process security measures in place and follow them to ensure HIPAA Compliance. Covered entities (anyone providing treatment, payment, and operations in healthcare) and business associates (anyone who has access to patient information and provides support in treatment, payment, or operations) must meet HIPAA Compliance. Other entities, such as subcontractors and any other related business associates must also be in compliance.



Capability Maturity Model Integration CMMI (Levels 2, 3 & 5)



CMMI was developed at the Software Engineering Institute or SEI of Carnegie Mellon University in Pittsburg, Pennsylvania, USA. CMMI was originally developed as CMM (Capability Maturity Model) in 1987 at the Research and Development Center at Carnegie Mellon University known as SEI. CMM was the child of a U. S. Air Force financed research for objectively evaluating the work of software subcontractors. Thus, the Department of Defense established SEI to develop CMM and though originally it was meant to evaluate software development, it has since been applied as a model for maturity of processes in both IT and non-IT organizations.

OUR Accreditations MSCB-203



IAS INTERNATIONAL
ACCREDITATION
SERVICE®

CERTIFICATE OF ACCREDITATION

This is to attest that

QSI-CERT CO WLL

OFFICE NO.: 2201, BUILDING 1260, ROAD 2421, BLOCK 324 AL-ALFATEH
MANAMA, KINGDOM OF BAHRAIN

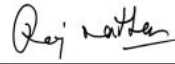
Management System Certification Body MSCB-203

has met the requirements of AC477, *IAS Accreditation Criteria for Management System Certification Bodies*, and has demonstrated compliance with ISO/IEC Standard 17021-1:2015, *Conformity assessment – Requirements for bodies providing audit and certification of management systems*. This organization is accredited to provide the services specified in the scope of accreditation.

Effective Date April 13, 2020

(Valid as per IAS 4-year accreditation cycle subject to periodic assessments and satisfactory closure of findings)

Accredited Since April 13, 2020



President

Visit www.iasonline.org for current accreditation information.



Global Presence



Canada

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United States



Saudi Arabia

Riyadh, Kingdom Tower,
King Fahad Road,
KSA



Bahrain

Building 652 Road 3652,
Block 336 Manama, Al Adliya,
Bahrain



Pakistan

654-D, Canal View
Lahore, Pakistan

There is only one thing that matters!
CLIENT'S SATISFACTION-



Key Clientele



بيت الشواية
shawayya house



المنجم
ALMUNAJEM
للأغذية Foods



بتييل

Bateel



يورومارشييه
Euromarché



شركة العيسائي للمربطات المحدودة
Al Esayi Beverage Co. Ltd.



Key Clientele



SIEMENS



ISO 9001:2015
Standard Engineering
Works (Pvt) Ltd.



Key Clientele



مستشفيات دلة
DallahHospitals
ملتقى الخبرات



Testimonials

- ✓ They're powerful, they're credible, and, most importantly, **they're effective**. GM – GOURMET ARABIA
- ✓ Excellent services, highly professional attitude... SAAD AL ZAHrani Operation Manager – PIZZA HUT.

Many more....

Applying for the QSI Cert Canada, Ambassador program is the best decision. I have made. It helped me to improve my communication skills and my fear of talking to a new person became vanished. The most interesting thing for me is the training that helps me to clear my understanding regarding the respective topics.

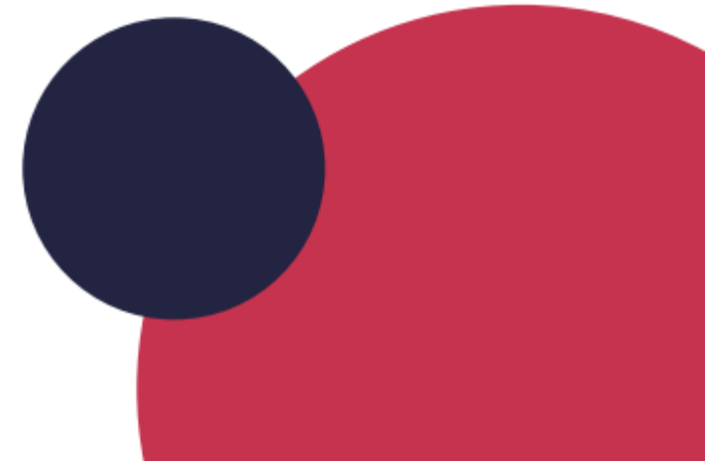
I'm Muneeba Khaliq. Being a part of QSI Cert Canada as an ambassador for four months, was a great experience for me. I had this great opportunity to learn good teamwork, professional development & soft skills. It enhanced my knowledge and broaden my vision through different trainings which I attended in this whole ambassadorship program. Thanks a lot to Dr. Amjad and Mam Rida Saleem for providing us complete guidance and being our mentor. Stay blessed. More powers to QSI cert Canada... ✨ ✨ ✨

Being a part of QSI Ambassador Program is a great achievement in itself. During this Program I attended different Trainings which are very useful asset for my CV. This program helps me to be more better in my professional Career. I hope to be a part of QSI in future too.
Thank you Team QSI

Our Partners



Halal
Research
Council



Contact Us



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www.qsicert.ca